

# Rayman 3

HOODLUM HAVOC



Ultimate Powers. Ultimate Enemies.  
Ultimate Havoc!

EmuMovies

320517-MNL

Ubi Soft Entertainment, Inc., 625 Third St., Third Floor, San Francisco, CA 94107

©2003 Ubi Soft Entertainment, Inc. All Rights Reserved. Rayman 3 Hoodlum Havoc is a trademark of Ubi Soft Entertainment, Inc. Ubi Soft and the Ubi Soft logo are registered trademarks of Ubi Soft Entertainment, Inc. in the U.S. and/or other countries.

Ape Escape 2 ©2003 Sony Computer Entertainment Inc. Ape Escape is a trademark of Sony Computer Entertainment Inc. Ubi Soft and the Ubi Soft logo are trademarks of Ubi Soft Entertainment, Inc. in the U.S. and/or other countries. All rights reserved.

Licensed for play on the PlayStation 2 computer entertainment systems with the NTSC U/C designation only. "PlayStation" and the "PS" Family logo are registered trademarks of Sony Computer Entertainment Inc. The ratings icon is a registered trademark of the Interactive Digital Software Association. Manufactured and printed in the U.S.A. THIS SOFTWARE IS COMPATIBLE WITH PLAYSTATION 2 CONSOLES WITH THE NTSC U/C DESIGNATION. U.S. AND FOREIGN PATENTS PENDING.

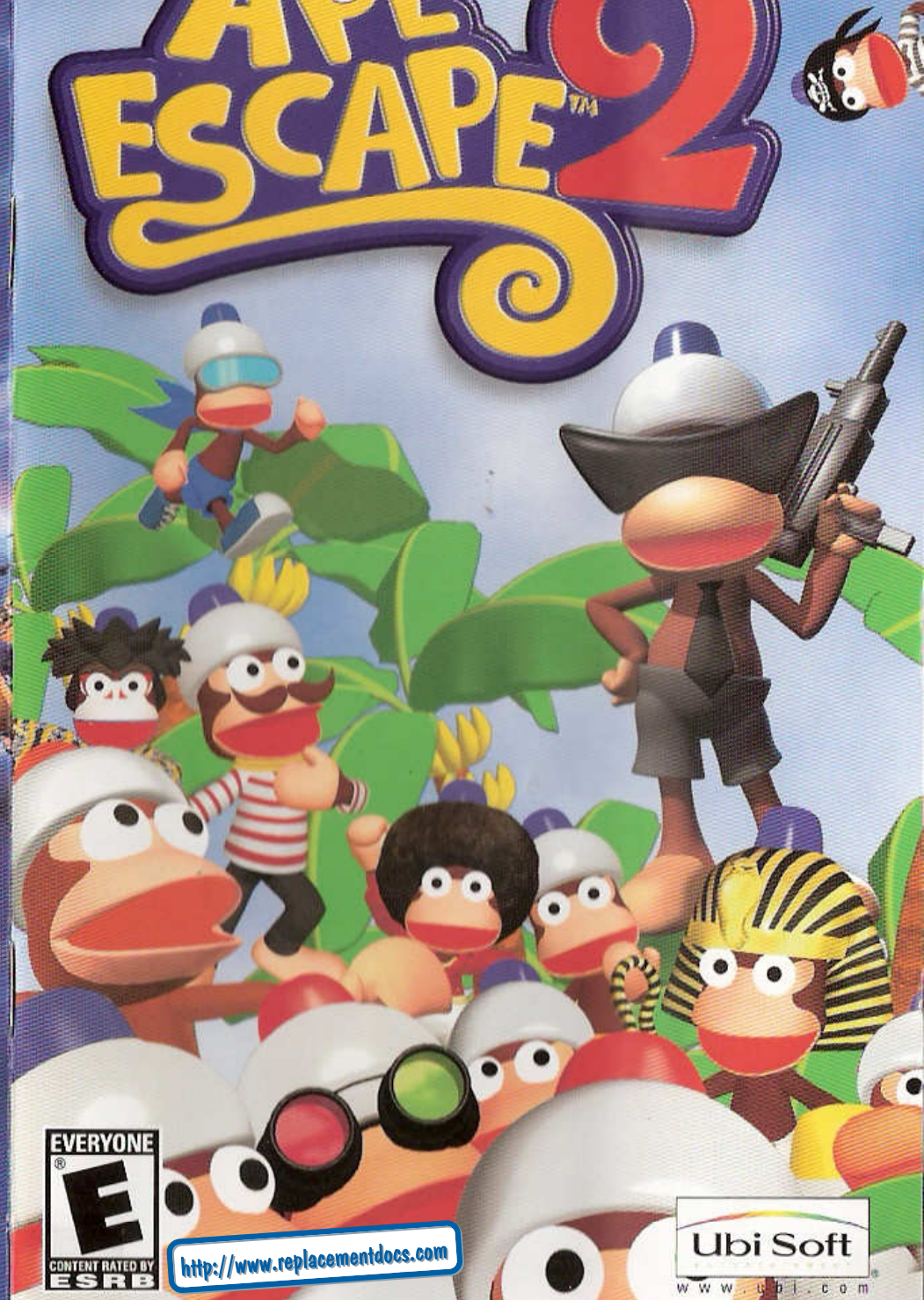


www.ubi.com



PlayStation 2

# APE ESCAPE 2



<http://www.replacementdocs.com>



www.ubi.com

**WARNING: READ BEFORE USING YOUR PLAYSTATION®2 COMPUTER ENTERTAINMENT SYSTEM.**

A very small percentage of individuals may experience epileptic seizures when exposed to certain light patterns or flashing lights. Exposure to certain patterns or backgrounds on a television screen or while playing video games, including games played on the PlayStation 2 console, may induce an epileptic seizure in these individuals. Certain conditions may induce previously undetected epileptic symptoms even in persons who have no history of prior seizures or epilepsy. If you, or anyone in your family, has an epileptic condition, consult your physician prior to playing. If you experience any of the following symptoms while playing a video game – dizziness, altered vision, eye or muscle twitches, loss of awareness, disorientation, any involuntary movement, or convulsions – IMMEDIATELY discontinue use and consult your physician before resuming play.

**WARNING TO OWNERS OF PROJECTION TELEVISIONS:**

Do not connect your PlayStation 2 console to a projection TV without first consulting the user manual for your projection TV, unless it is of the LCD type. Otherwise, it may permanently damage your TV screen.

**USE OF UNAUTHORIZED PRODUCT:**

The use of software or peripherals not authorized by Sony Computer Entertainment America may damage your console and/or invalidate your warranty. Only official or licensed peripherals should be used in the controller ports or memory card slots.

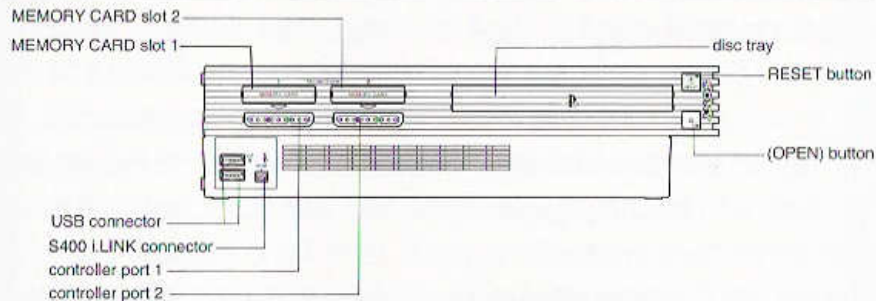
**HANDLING YOUR PLAYSTATION 2 FORMAT DISC:**

- This disc is intended for use only with PlayStation 2 consoles with the NTSC U/C designation.
- Do not bend it, crush it or submerge it in liquids.
- Do not leave it in direct sunlight or near a radiator or other source of heat.
- Be sure to take an occasional rest break during extended play.
- Keep this compact disc clean. Always hold the disc by the edges and keep it in its protective case when not in use. Clean the disc with a lint-free, soft, dry cloth, wiping in straight lines from center to outer edge.

**CONTENTS**

Setting Up .....	2
Memory Card .....	2
Default Controls .....	3
Directional Buttons – Movement .....	4
Menu Navigation .....	4
The Story So Far .....	4
Jimmy’s Mistake .....	4
Getting Started .....	5
Saving and Loading .....	5
Main Menu .....	5
Continue .....	5
Options Menu .....	6
Pause Menu .....	7
Choose Gadget .....	7
In-Game Options Menu .....	7
Escape .....	7
The Travel Station .....	8
The Game Screen .....	10
Playing The Game .....	10
Controls .....	10
Gotcha Gadgets .....	13
Vehicles .....	16
Special Items .....	18
Monkeys .....	18
Hints And Tips .....	19
Cast of Characters .....	20
Credits .....	22

## SETTING UP



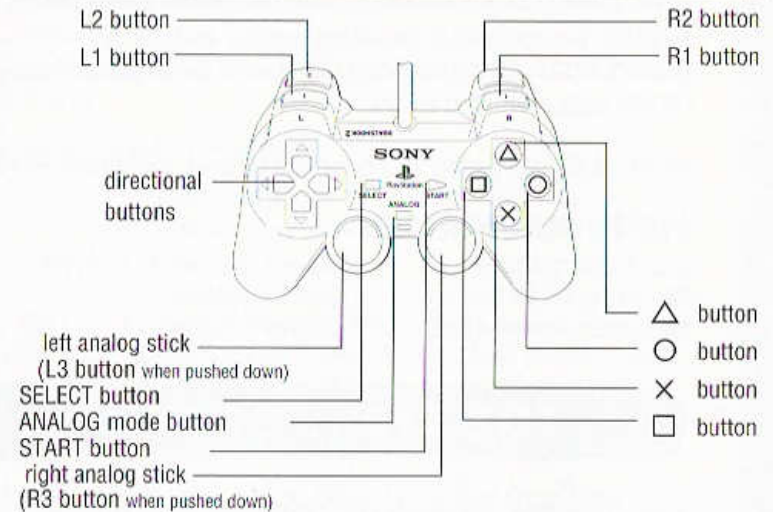
Set up your PlayStation®2 computer entertainment system according to the instructions in its Instruction Manual. Make sure the MAIN POWER switch (located on the back of the console) is turned on. Press the RESET button. When the power indicator lights up, press the OPEN button and the disc tray will open. Place the **APE ESCAPE™ 2** disc on the disc tray with the label side facing up. Press the OPEN button again and the disc tray will close. Attach game controllers and other peripherals, as appropriate. Follow on-screen instructions and refer to this manual for information on playing **APE ESCAPE™ 2**.

### Memory Card (8MB) (for PlayStation®2)

To save game settings and progress, insert a memory card (8MB)(for PlayStation®2) into MEMORY CARD slot 1 of your PlayStation®2. You can load saved game data from the inserted memory card (8MB)(for PlayStation®2), or any memory card (8MB)(for PlayStation®2) containing previously saved **APE ESCAPE™ 2** data. Make sure that there is enough free space on your memory card (8MB) (for PlayStation®2) before starting play.

NOTE: A minimum of 300K of free space is required on a memory card (8MB)(for PlayStation®2) to create a save file.

## DEFAULT CONTROLS



directional buttons

left analog stick

right analog stick

⊙ button

× button

□ button

△ button

L1 button

R1 button

L2 button

R2 button

R1 button plus R2 button

L3 button

R3 button

L3 button (hold)

plus R3 button (hold)

SELECT button

START button

Move Camera

Run / Sneak

Control Gotcha Gadgets

Change Gotcha Gadget

Change Gotcha Gadget

Change Gotcha Gadget

Change Gotcha Gadget

Center Camera View

Jump / Double Jump

First Person View

Jump / Double Jump

Rush Attack (while running)

Duck / Crawl (held) / Rear

Attack (while in midair)

Fire Water Net

(while underwater)

Play Dead

Gotcha Gadget Select Menu

Pause

NOTE: For further information on how to control Jimmy, please see the Playing the Game section of this manual.

NOTE: Some Gotcha Gadgets and Vehicles have special controls. Please refer to the Gotcha Gadgets and Vehicles sections of this manual for further instructions on how to use them.

## DIRECTIONAL BUTTONS-MOVEMENT

In order to use the left and right analog sticks, the DUALSHOCK®2 analog controller must be in analog mode (Mode indicator: Red LED).

**NOTE:** APE ESCAPE™ 2 does not support a digital controller.

### MENU NAVIGATION

directional buttons	Move Up/Down/Left/Right
⊗ button or ○ button	Confirm/Select
△ button or □ button	Cancel/Previous

## THE STORY SO FAR

Some time ago, the Professor developed an ingenious invention known as the "Monkey Helmet," also known as the "Peak Point Helmet," a device that boosts intelligence when worn by any primate. Unfortunately, the added aptitude provided by the Monkey Helmet went straight to the head of Specter, the most popular monkey in Monkey Park, and he led an army of time-traveling monkeys on a crusade to change the course of history. A frantic chase through the ages followed, but luckily, all of the monkeys were rounded up before any real damage was done.

### JIMMY'S MISTAKE

The Professor is currently on vacation, and while he is away he has asked Jimmy, a lively young helper, to pack some fresh, clean Monkey Pants over to Monkey Park.

But alas! Jimmy accidentally sends a shipment of the troublesome Monkey Helmets along with the pants!

So, once again, Specter puts on a Monkey Helmet – and we know what that means – another daring attempt to take over the planet! He spreads his monkey troops around the globe and orders them to wait for further instructions.

Help Jimmy, along with his faithful partner Pipotchi, to make up for his mistake by catching the pesky monkeys before it's too late!

## GETTING STARTED

On boot-up, a short introductory sequence will be displayed. Press the START button to skip the introductory sequence and access the Title Screen; press the START button again to access the Main Menu.

### SAVING AND LOADING

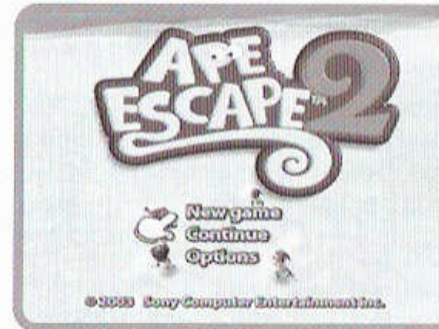
Insert a memory card (8MB)(for PlayStation®2) into MEMORY CARD slot 1 of your console before you turn the power on.

Save files can be loaded from the Main Menu. Select Continue from the Main Menu to select a previously saved file to load. Save files can also be loaded and progress can be saved using the Data Desk in the Travel Station.

For further information on the Main Menu and Data Desk, see the appropriate sections outlined elsewhere in this manual.

## MAIN MENU

Press the up or down directional buttons to select one of the following options and press the ○ button to confirm:



**New Game** - Launch directly into a new game.  
**Continue** - Resume a previously saved game.  
**Options** - Access the Options Menu.

### CONTINUE

Press the up or down directional buttons to highlight Load and press the ○ button in order to load a previously saved game file.


Up to four save files can be saved on a memory card (8MB) (for PlayStation®2). Press the left or right directional buttons to select a file to load, followed by the ⊗ button or the ○ button to confirm.



# THE TRAVEL STATION

The Travel Station is the focal point of Jimmy's monkey-catching activity. There are plenty of cool devices here so make the most of each of them.

## WARP PAD

Use the Warp Pad to exit the Travel Station and head off to the next stage. Walk onto the Warp Pad and press the left or right directional buttons followed by the  button to select a stage to visit.



## DATA DESK

Use the Data Desk to save and load data. Step up to the Data Desk and select Save to save progress, Load to load a previously saved game, or Back to return to the Travel Station.



## GOTCHA BOX

Ten Gold Coins will give you one try on the Gotcha Box. Hit the handle with the Stun Club to release a prize capsule.

Break the capsule open to claim your item! Items received from the Gotcha Box can be viewed in the Entertainment Center.



## GADGET TRAINER

Enter the trainer to learn how to use the various Gotcha Gadgets!



## MINI GAME CORNER

If you find a bonus game, you can play it here.

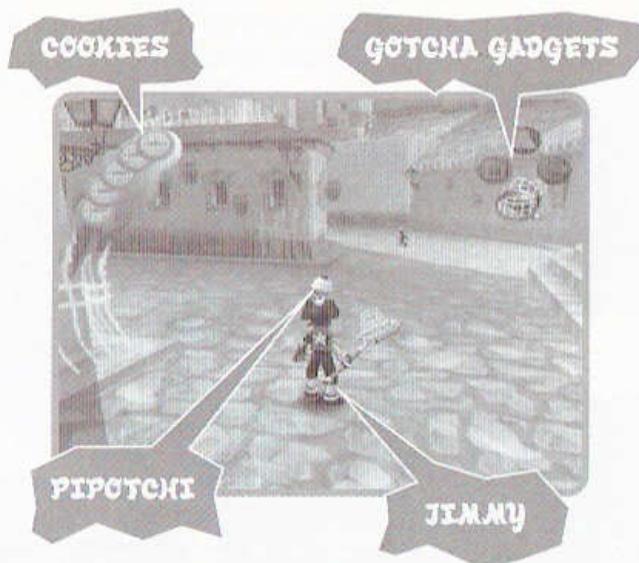


## ENTERTAINMENT CENTER

View a variety of things here, including movies and items received from the Gotcha Box.



## THE GAME SCREEN



NOTE: Further information on Cookies and Gotcha Gadgets can be found in the Playing the Game section of this manual.

## PLAYING THE GAME

Jimmy must travel around the world to many different stages in order to round up all of the pesky primates. Before each stage begins, the number of monkeys that he needs to catch is displayed on-screen. Capture that number of monkeys to clear the stage!

### CONTROLS

#### Moving Jimmy



Push the left analog stick to make Jimmy run.



Push the left analog stick gently to make him sneak.

#### Jumping



Press the **R1** button or the **R2** button to jump.



Press the **R1** button or **R2** button again in midair to perform a double-jump.

#### Selecting and Using Gotcha Gadgets

Press the **△** button, the **□** button, the **○** button, and the **×** button to assign and swap gadgets. During play, press one of these buttons to equip the gadget assigned to that button. Gotcha Gadgets are controlled using the right analog stick.

NOTE: For further information on assigning Gotcha Gadgets, and to find out how to use them, see the Gotcha Gadgets section outlined later in this manual.

#### Duck / Crawl / Play Dead



Press the **L3** button to duck. Press and hold the **L3** button while pushing the left analog stick to crawl.

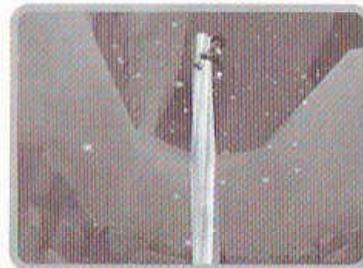


Press and hold both the **L3** button and the **R3** button to play dead – this makes the monkeys less likely to spot you!

#### Climbing



Jump up to cling to a pole or rope.

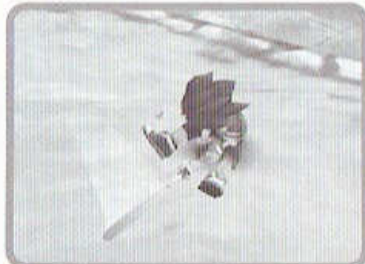


Push the left analog stick up or down to climb.

## Rear Attack



Jimmy's bottom is a powerful weapon!



Push the **L3** button during a jump to flatten enemies.

## Push Blocks



Walk up to a block...



And push the left analog stick in the direction you want to move it!

## Cliff Hanging



If you find yourself uncomfortably on edge...



Don't hang around – press the **R1** button or the **R2** button to jump up!

## Monkey Bars



Jump below a bar to grab on.



Push the left analog stick to climb across.

## Rush Attack



Press the **R1** button and the **R2** button together while running.



Take a big leap to make a surprise pounce on a monkey!

## Jump from Crouch



While in a crouching position, press the **R1** button or the **R2** button.



If you use the Gotcha Net, you can even catch monkeys this way!

## GOTCHA GADGETS

Gotcha Gadgets can be assigned to the **△** button, the **□** button, the **○** button and the **×** button in order to be instantly equipped during play.



At the moment, Jimmy is holding the Stun Club, which is assigned to the **△** button. If you press the **×** button...



Jimmy switches to the Monkey Net!



### Stun Club



Push the right analog stick in the direction of an enemy to attack!



### Monkey Net



Push the right analog stick in the direction of a monkey to catch it!



### Monkey Radar



Slowly rotate the right analog stick to pick up monkey signals. When you find one, press the **L2** button to zoom in for an extreme monkey close-up!



### Water Net



When you start swimming, the Water Net is automatically equipped. Push the left analog stick to swim and push the right analog stick up or down to submerge or surface – but don't run out of air! Press the **R3** button to fire the Water Net at swimming monkeys.



### Super Hoop



Rotate the right analog stick to build up hoopla speed, then push the left analog stick in the direction you want to go for a turbo dash!



### Slingback Shooter



Use your eagle eye to hit far-off targets! Push the right analog stick in any direction to bring up the crosshair. Push the left analog stick in any direction to aim and then push down on the right analog stick and release to fire! Press the **R3** button to cycle through the pellet ammo you have available.



### R.C. Car



Pester monkeys from a distance with the radio-controlled car! Press the **R3** button to launch the car, then steer using the right analog stick. Jimmy can still move while using the R.C. Car, and it can be brought back to his feet by pressing the **R3** button.



### Sky Flyer



Rotate the right analog stick to take to the sky and keep your rotations going to stay in the air as long as possible.

Steer Jimmy by pushing the left analog stick in any direction.



### Banararang



The irresistible aroma of this gadget is a sweet monkey lure! Push down on the right analog stick to prime the Banararang and aim by pushing the left analog stick in any direction. Once released, rotate the right analog stick to release the silent but violent smell!





### Water Cannon

Rotate the right analog stick to shoot water!



### Electro Magnet

Rotate the right analog stick to aim the Electro Magnet's force, then push and hold the right analog stick in order to



cling to any objects marked with the magnetism symbol. By using this together with the left analog stick, certain magnetic items can be dragged along the ground...



???



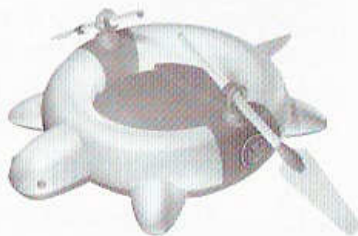
Rumor has it that the Professor has been working on another no-nonsense gadget...

## VEHICLES

The Professor has also developed a variety of different vehicles which can be found and used in specific locations.

### Boat

Use the boat to travel across water. The Professor even designed it to withstand lava. Rotate the left and right analog sticks at the same time in opposite directions to paddle the boat.



### Tank

Flatten some monkeys with the giant tank! Move by pushing both the left and right analog sticks up at the same time to move forward and down to reverse. Press the **L3** button to fire the machinegun and the **R3** button to fire the cannon. Pressing the **L2** button while in the tank will also give you a targeting crosshair for more accurate aiming.



### Snowmobile

Use the snowmobile to cross fields of snow. Move by pushing the left analog stick.



### Submarine

Search the ocean depths with the submarine. Push the left analog stick to move and push the right analog stick up or down to dive or surface. Push the **R3** button to launch a torpedo!



### Pipo Mech

A spanking-new, super-cool robot! Push the left analog stick to move and push the right analog stick to deliver a colossal attack!



## SPECIAL ITEMS

### Gold Coins

Collect 10 Gold Coins to receive one prize from the Gotcha Box.

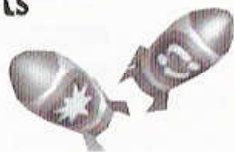
### Jackets / Cookies

Jackets represent the number of lives Jimmy has. Cookies indicate Jimmy's remaining stamina. Each successful enemy attack depletes Jimmy's cookies, so find some more cookies to get more health. When all cookies have been lost, Jimmy loses one jacket, so be careful!



### Explosive Pellets / Guided Pellets

Use these with the Slingback Shooter! Explosive pellets are ultra strong, and guided pellets lock on to monkeys.



## MONKEYS

You will face many kinds of monkey enemies in **APE ESCAPE™ 2!** Here is some top-secret information from the Professor about these primal punks.



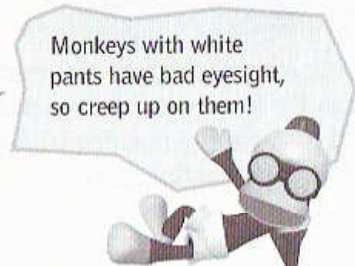
Normal monkeys wear yellow pants. These monkeys get everywhere, and linger like a bad smell.



Monkeys wearing light blue pants are complete cowards.



Fast monkeys wear blue aerodynamic running-pants.



Monkeys with white pants have bad eyesight, so creep up on them!



Machinegun-toting monkeys wear black pants. They are aggressive, but don't worry, they couldn't hit a barn door with a bazooka.



Monkeys wearing red pants are expert fighters. Watch out for their low punches.



Monkeys wearing green pants are scientific geniuses. They use special goggles to spot Jimmy.

## HINTS AND TIPS

Give anything suspicious a whack with your Stun Club! You might find something useful. Plus, the monkeys have prepared traps for you all over the place, so use your head and don't be outsmarted by your ancestors.

Make sure you pick up Jackets and Cookies whenever you can. You can even get them from the Gotcha Box, so collect Gold Coins as well.

If you are having trouble catching a particular monkey, watch carefully and see how it acts – consider its traits when planning your strategy.

If you get really stuck, try experimenting with various gadgets. There might be a very simple solution to the puzzle you are facing.

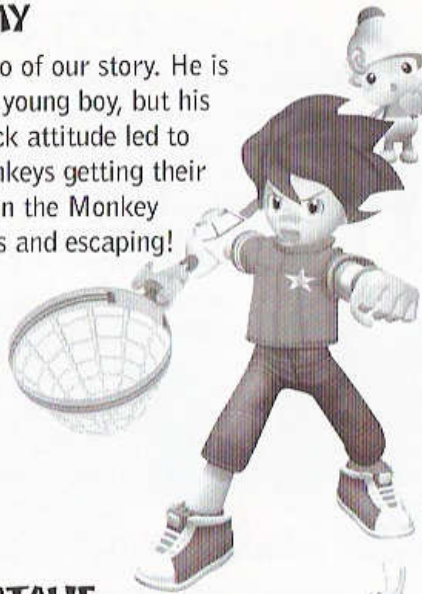
Are you using the Message Phones? Try checking them again – you might have missed something.

For boss battles, watch your enemy's movements closely. There is always a weak spot!

## CAST OF CHARACTERS

### JIMMY

The hero of our story. He is a lively young boy, but his laid-back attitude led to the monkeys getting their hands on the Monkey Helmets and escaping!



### PIPOTCHI

A baby monkey who wears the latest, most advanced Monkey Helmet. He is Jimmy's best pal and is always ready to help him.

### NATALIE

A tomboyish girl who helps the Professor with his research. At the start of our story, she is watching over the lab while the Professor is away.



### THE PROFESSOR

A genius inventor who is constantly creating amazing new gadgets. One of his best (or worst?) inventions is the Monkey Helmet.

### SPIKE

Jimmy's cousin, and the winner in the last fight against Specter. Will he have a chance to show his bravery this time around?



### SPECTER

Leader of the monkeys. When he was last captured, he reverted to being just another innocent monkey at Monkey Park. But once he puts on the Monkey Helmet, his insatiable appetite for world domination starts again.



### MONKEY MINIONS

Monkeys whose intelligence has been boosted by Monkey Helmets. They follow their leader, Specter, in a mischievous quest to take over the world.



### FREAKY MONKEY FIVE

An elite team of monkeys whose abilities are boosted by a diet of Vita-Z Bananas. Even the Professor is not sure about the true extent of their power. Rumor has it that they can speak Human just like Specter.



## CREDITS

### APE ESCAPE™ 2 PRODUCTION STAFF

#### Planners

Hiromasa Okubo  
Takahiro Okano  
Hideyuki Ikeda  
Teku Kobayashi  
Hidekuni Sakai

#### Programmers

Toshitake Tsuchikura  
Yuji Yamada  
Keijiro Takahashi  
Takashi Ueshima  
Motokimi Kuzume  
Koichi Abe (ASSEMBLENT, Ltd.)  
Tomoyuki Takahashi

#### Designers

Toshiyuki Yonekura  
Takeshi Okui  
Hisakazu Kato  
Taichi Ogawa  
Shino Kobiyama  
Shoji Miyazaki  
Makoto Doi  
Hiroyuki Fujita  
Shinya Tazaki  
Kiyoko Koyanagi  
Shuhei Hashimoto  
Ryoma Matsuya  
Takayuki Sato

#### Sound Effects

Takashi Kanai  
Junko Sano

#### BGM Composition

Koji Hayama

#### BGM Management

Don Makkou (TWO FIVE Ltd.)  
Bungo Fujiwara (TWO FIVE Ltd.)

#### BGM Data Programming

Masaaki Kaneko (PROCYON  
STUDIO Ltd.)

#### English Voice Recording

Dan Rich  
Jeremy Blaustein

#### Voice Actors

Rachel Lillis  
Jay Snyder  
Gary Littman  
Carter Cathcart  
Greg Abbey  
Tara Sands  
Kathleen McInerney

#### Movie

Raphael digit & studio Ltd.  
DIGI PLANNET Ltd.

#### Special Thanks

Hideki Goto

#### Business Development Manager

Naoko Kino

#### Legal

Miki Shinagawa

#### Product Manager

Yoshi Yamamoto

#### Director

Naoto Ohta

#### Producer

Yasuhide Kobayashi

#### Executive Producers

Akira Sato  
Fumiya Takeno  
Masatsuka Saeki

#### UBI SOFT ENTERTAINMENT

#### U.S. SOFTWARE PUBLISHING AND LICENSING

#### Producer

Tats Myojo

#### Localization

Michiko Fukai

#### Licensing Manager

Arisa Furugen

#### Executive Producer

Dexter Chow

## CREDITS

#### Code Management

Dave Costello  
Josh Ostrander

#### MARKETING

#### VP of Marketing

Tony Kee

#### Group Brand Manager

Karen Conroe

#### Brand Manager

Sarah Ohring

#### PR Manager

Carol Quito

#### CREATIVE SERVICES

#### Creative Services Director

Allen Adler

#### Designer

Mari Sakai

#### Traffic Managers

Sarah Berridge  
Jon Shurkin

#### Copywriter

Marc Fortier

#### Proofreader

Danielle Unis

#### QUALITY ASSURANCE

#### QA Manager

Eric Tremblay

#### Lead Tester

Alexandre Martel

#### Testers

Luc Plante  
Daniel Sarrazin  
Ahmad Jamous

#### TRC Testers

Eric Visconti  
Jean-François Dupuis

#### Very Special Thanks To

Alison Moy  
Bret Berry  
Brigham Stitt  
Carlo DeLallana  
Charles Harribey  
David Macachor  
Frank Hom  
Jag Kanda  
James Regan  
Jay Cohen  
Jenifer Groeling  
Jill Steinberg  
Laurent Detoc  
Pete Jacobs  
Rich Kubiszewski  
Robin Carr  
Stephanie Maillot  
Price Design Team

©2003 Sony Computer Entertainment Inc. Ape Escape is a trademark of Sony Computer Entertainment Inc. "PlayStation" and the "PS" Family logo are registered trademarks of Sony Computer Entertainment Inc. Ubi Soft and the Ubi Soft logo are trademarks of Ubi Soft Entertainment in the U.S. and/or other countries. All rights reserved.

Proof of Purchase Ape Escape™ 2



## TECHNICAL SUPPORT

Before contacting Ubi Soft Entertainment's Technical Support Department, please first read through this manual. Also browse through our FAQ listings or search our support database at our website, <http://support.ubi.com>. Here you will find the most recently updated information since the game's release.

Whenever you contact the Technical Support Department, please include the following information or have it available if you are calling:

- Complete product title

### Contact Us Over the Internet

This is the best way to contact us. Our website is open 24 hours a day, 7 days a week, and it contains the most up-to-date Technical Support information. We update the Support pages on a daily basis, so please check here first for solutions to your problems: <http://support.ubi.com/>.

### Contact Us by Email

For fastest response via email, please visit our website at: <http://support.ubi.com/>

From this site, you will be able to enter the Ubi Soft Entertainment Solution Center where you can browse through our listings of Frequently Asked Questions (FAQ), search our database of known problems and solutions, or, for fastest email response, you can send in a request for Personal Assistance from a Technical Support Representative. It may take up to 72 hours for us to respond to your email depending upon the volume of messages we receive.

### Contact Us by Phone

You can also contact us by phone by calling (919) 460-9778. Note that this number is for technical assistance only. No hints or tips are given over the Technical Support line. When calling our Technical Support line, please make sure you have all of the necessary information listed above on hand. Be advised that our Technical Support Representatives are available to help you Monday-Friday from 9 am-9 pm (Eastern Standard Time). While we do not charge for technical support, normal long-distance charges apply. To avoid long-distance charges, or to contact a support representative directly after these hours, please feel free to use one of the other support avenues listed above. Email issues usually receive a response within 2 business days.

### Contact Us by Standard Mail

If all else fails you can write to us at:

Ubi Soft Technical Support  
3200 Gateway Centre Blvd  
Suite 100  
Morrisville, NC 27560

### Return Policy

Please do not send any game returns directly to Ubi Soft Entertainment before contacting technical support. It is our policy that game returns must be dealt with by the retailer or online site where you purchased the product. If you have a damaged or faulty game, please visit our FAQ listing for your game and get the latest replacement policy and pricing. We will not accept unsolicited returns/exchanges without prior approval and an RMA (Return Materials Authorization) number from a support representative.

## WARRANTY

Ubi Soft warrants to the original purchaser of its products that the products will be free from defects in materials and workmanship for a period of ninety (90) days from the date of purchase. Ubi Soft products are sold "as is," without any expressed or implied warranties of any kind, and Ubi Soft is not liable for any losses or damages of any kind resulting from use of its products. Ubi Soft agrees for a period of ninety (90) days to either replace defective product free of charge provided you return the defective item with dated proof of purchase to the store from which the product was originally purchased or repair or replace the defective product at its option free of charge, when accompanied with a proof of purchase and sent to our offices postage prepaid. This warranty is not applicable to normal wear and tear, and shall be void if the defect in the product is found to be as a result of abuse, unreasonable use, mistreatment, or neglect of the product.

## LIMITATIONS

This warranty is in lieu of all other warranties and no other representations or claims of any nature shall be binding on, or obligate Ubi Soft. Any implied warranties applicable to Ubi Soft products, including warranties of merchantability and fitness for a particular purpose, are limited to the ninety (90) day period described above. In no event will Ubi Soft be liable for any special, incidental, or consequential damages resulting from possession, use, or malfunction of Ubi Soft products. Some states do not allow limitations as to how long an implied warranty lasts and/or exclusions or limitations of incidental or consequential damages. So the above limitations and/or exclusions of liability may not apply to you. This warranty gives you specific rights, and you may also have other rights that vary from state to state.

## NOTICE

Ubi Soft reserves the right to make improvements in its products at any time and without notice.

## REFUNDS

Ubi Soft cannot provide refunds or otherwise process returns for credit of any kind other than an identical product replacement. Any product refund request must occur at the place of purchase, as the individual retail outlets set their own refund policy. This policy covers identical product replacements only.

## PRODUCT/DOCUMENTATION REPLACEMENTS

Please contact a Ubi Soft Technical Support representative directly before sending your product to us. In many cases, a replacement is not the best solution. Our support representatives will help you determine if a replacement is necessary or available. You will need to first acquire an RMA (Return Materials Authorization) number to process your return or replacement. Without an RMA number from a support representative, your replacement request will not be processed.

### IF WE DETERMINE A RETURN OR REPLACEMENT IS NECESSARY:

**Within the 90-Day Warranty Period:** Please return the product (media only) along with a copy of the original sales receipt, showing the date of purchase, a brief description of the difficulty you are experiencing including your name, address (no PO boxes) and phone number to the address below. If the product was damaged through misuse or accident (cracks, scratches), or if you do not have a dated sales receipt, then this 90-day warranty is rendered void and you will need to follow the instructions for returns after the 90-day warranty period.

**After the 90-Day Warranty Period:** Please return the product (media only) along with a check or money order for the amount corresponding to your product (see replacement fees below) made payable to Ubi Soft, a brief description of the difficulty you are experiencing, including your name, address (no PO boxes), RMA number, and phone number to the address below.

### REPLACEMENT FEES

Our most recent replacement fee schedule is available online. Please visit <http://support.ubi.com> for an updated price list.

### WARRANTY ADDRESS AND CONTACT INFORMATION

Phone: 919-460-9778. Hours: 9am-9pm (EST), M-F

Address: Ubi Soft Support  
3200 Gateway Centre Blvd.  
Suite 100  
Morrisville, NC 27560

Please use a traceable delivery method when sending products to Ubi Soft.  
To order Ubi Soft products in the United States, please call toll free 877-604-6523.